

### CONSULAR ASSISTANCE TO U.S. CITIZENS IN JAPAN

**Online Information:** Monitor [travel.state.gov](http://travel.state.gov) and the [Embassy Tokyo](http://EmbassyTokyo) websites for the latest updates.

#### Public and Congressional Inquiries:

- If you have concerns about a specific **U.S. citizen in Japan**, please send us an e-mail at [JapanEmergencyUSC@state.gov](mailto:JapanEmergencyUSC@state.gov)
- If you have concerns about a specific **U.S. citizen in the Tsunami zone outside of Japan**, please send us an e-mail at [PacificTsunamiUSC@state.gov](mailto:PacificTsunamiUSC@state.gov)
- E-mail inquiries are strongly preferred, but constituents may call the Department's emergency assistance center at [1-888-407-4747](tel:1-888-407-4747) (Calling from outside the U.S. [1-202-501-4444](tel:1-202-501-4444)) if they are unable to use e-mail.

### DEPARTMENT OF DEFENSE PERSONNEL INQUIRIES

- U.S. Forces Japan reports that all personnel have been accounted for, and there are no reports of injuries.
- The Department of Defense instructs that family members of Department of Defense personnel should call [1-800-342-9647](tel:1-800-342-9647) to inquire about their loved ones or contact the individual unit command directly for more specific information.

### JAPANESE AND OTHER CITIZENS

- If you are calling regarding a Japanese citizen, please contact the nearest Japanese Embassy (Washington - [202-238-6700](tel:202-238-6700) ) or Consulate.

- If you are calling regarding a citizen of a third country, please contact that country's Embassy or Consulate. Contact information for foreign Embassies and Consulates in the United States is available in the Country Specific Information links at [www.travel.state.gov](http://www.travel.state.gov) .